



Connect Electronics

Statement of Quality Policy and Objectives

It is the policy of Connect Electronics to meet all quality requirements expected of us by our customers.

Quality at Connect Electronics is based on the simple premise of trust and reliability which we ensure as a function of effective supply chain management and due diligence, perfected over 30 years in business.

Connect Electronics believes that by continually striving to achieve our customer requirements and exceed expectations is the key to mutually beneficial customer relationships.

Our Primary Objectives as a company are:

- To provide a service that consistently meets with customer requirements.
- To maintain and increase market share.
- To provide a working environment that encourages all employees to contribute positively to the improvement of the company's market position and enhance their own status and profile within the company.
- To provide training in all aspects of Quality and Service Provision to ensure the optimum level of Quality (Customer expectations) is attained.
- To secure long-term employment for its workforce.

In support of this policy, Connect Electronics is committed to a process of continual improvement in all aspects of our sales, distribution and customer support activities consistent with the requirements of ISO 9001:2015 and EN 9120:2018 standard for quality management, industry specific product standards and sector specific market regulations.

This policy is realised through constant feedback and liaison with our customers, through long term relationships with specialist global suppliers and through strict adherence and proactive continuous improvement of our integrated quality management system.

The realisation of this policy is the responsibility of all Connect Electronics team members.

Signed:

Date: